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|--|--------------------|-----------------|-----------------------|
| <b>CERTIFICATE OF TRANSMISSION BY FACSIMILE (37 CFR 1.8)</b>           |                    |                 | <b>Docket No.</b>     |
| Applicant(s): Michael W. Hawman <i>et al.</i>                          |                    |                 | EH-10536-A            |
| <b>Serial No.</b>  | <b>Filing Date</b> | <b>Examiner</b> | <b>Group Art Unit</b> |
| 10/064,105   | June 11, 2002      | Ryan A. Jarrett | 2125                  |
| Invention:<br>METHOD AND APPARATUS FOR MANAGING MAINTENANCE OPERATIONS |                    |                 |                       |

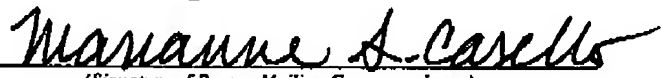
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I hereby certify that this Amendment Under 37 CFR 1.111 (14 pages), IDS (2 pages), IDS Form 1449 (1 page), Petition for Extension of Time (1 page) is being facsimile transmitted to the United States Patent and Trademark Office (Fax no. 703-872-9306) on January 27, 2005.

Marianne S. Carello

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(Signature of Person Mailing Correspondence)